



**THERMAX**

## **QUALITY POLICY**

Our Quality Policy starts and ends with the customer as a focal point : understanding the customer's requirements, designing optimal solutions to meet those requirements, building systems and processes in place to ensure quality at every stage, and achieving our commitments on delivery and service before and after sales.

It is our endeavour to create a culture of total quality where continual improvement of our people, our processes and our products becomes a way of life.

**Meher Pudumjee**

Chairperson

**THERMAX LIMITED**