



DRAFT GLOBAL PATIENT SAFETY ACTION PLAN 2021–2030

## Towards eliminating avoidable harm in health care



# Global Patient Safety Action Plan 2021–2030

## An Overview

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Member States Information Session  
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## Objectives of the Member States Information Session

- Brief **overview** of Global Patient Safety Action Plan 2021-2030 and **key actions** to be taken by Member States
- **Background** and **rationale** of the Member States survey on progress of implementation of the global action plan
- Introduction to the **structure and elements** of Global Patient Safety Assessment **Tool** (GPSAT)
- Sharing of the **modalities, timelines** and **process** of the Member States survey

## 72<sup>nd</sup> World Health Assembly (WHA)

May 2019

**Watershed moment for patient safety!**



- ✓ Adopted WHA resolution on **Global action on patient safety** (WHA72.6)
- ✓ Recognized **Patient Safety as a global health priority**
- ✓ Established an annual **World Patient Safety Day** on 17 September
- ✓ Formulate a **Global Patient Safety Action Plan**, aligned with SDGs





## The Mandate

## WHA 72.6: Global Action on Patient Safety

“to formulate a global patient safety action plan in consultation with Member States and all relevant stakeholders, including in the private sector, for submission to the Seventy-fourth World Health Assembly in 2021 through the 148th session of the Executive Board”

## Purpose of the Global Action Plan

- Provide **strategic direction** for all stakeholders through policy actions
- Provide a **road map** or a **framework** to develop national action plans on patient safety
- **Align existing strategic instruments** for promoting patient safety in all clinical and health-related programmes
- Provide **implementation guidance** for the mandate provided by WHA72.6: Global action on patient safety

## Development Process

### Scoping and literature review

- Relevant global and strategic documents
- Operating paragraphs of WHA72.6
- Reports, studies, articles and patient stories

### WHO Internal Consultation

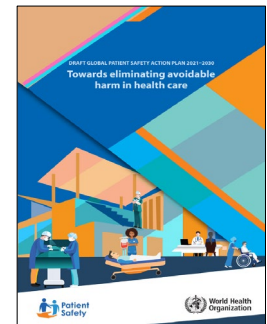
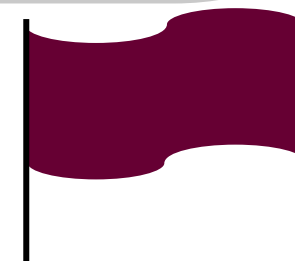
- Brainstorming within department
- Inter-departmental discussion with relevant safety allied programmes
- Discussion with WHO regional focal points.

### Global expert consultation

- 24 – 26 February 2020
- Experts from 44 countries and international organizations
- Recommendations on 12 thematic areas

### Drafting

- Drafting and review task force
- Public consultation on first draft (August – September 2020)
- Comments incorporated to prepare second draft
- Information session with Mission focal points – Nov 2020
- Revision and third draft discussed and adopted in EB148, January 2021
- Information session with Mission focal points – March 2021



### Public Consultation

### Member States Submission to WHA74 for adoption

### 74<sup>th</sup> WHA adopts the action plan

### Launch of the global action plan

GLOBAL PATIENT SAFETY ACTION PLAN 2021–2030

## Towards eliminating avoidable harm in health care



## Global action on patient safety

The Seventy-fourth World Health Assembly, having considered the consolidated report by the Director-General,<sup>1</sup>

Decided:

- (1) to adopt the global patient safety action plan 2021–2030;
- (2) to request the Director-General to report back on progress in the implementation of the global patient safety action plan 2021–2030 to the Seventy-sixth World Health Assembly in 2023 and thereafter every two years until 2031.

Seventh plenary meeting, 31 May 2021



## Launch of Global Patient Safety Action Plan 2021–2030

4 August 2021



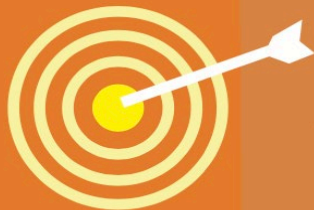
## Vision

A world in which no one is harmed in health care and every patient receives safe and respectful care, every time, everywhere



## Mission

Drive forward policies, strategies and actions based on science, patient experience, system design and partnerships to eliminate all sources of avoidable risk and harm to patients and health workers



## Goal

Achieve the maximum possible reduction in avoidable harm due to unsafe health care globally



## Global Patient Safety Action Plan 2021–2030

### Strategic Objectives

1. Policies for zero patient harm
2. High-reliability systems
3. Safety of clinical processes
4. Patient and family engagement
5. Health worker education, skills and safety
6. Information, research and risk management
7. Synergy, partnership and solidarity



## Framework for Action - The 7x5 Matrix

<b>1</b>		<b>Policies to eliminate avoidable harm in health care</b>	1.1 Patient safety policy, strategy and implementation framework	1.2 Resource mobilization and allocation	1.3 Protective legislative measures	1.4 Safety standards, regulation and accreditation	1.5 World Patient Safety Day and Global Patient Safety Challenges
<b>2</b>		<b>High-reliability systems</b>	2.1 Transparency, openness and No blame culture	2.2 Good governance for the health care system	2.3 Leadership capacity for clinical and managerial functions	2.4 Human factors/ ergonomics for health systems resilience	2.5 Patient safety in emergencies and settings of extreme adversity
<b>3</b>		<b>Safety of clinical processes</b>	3.1 Safety of risk-prone clinical procedures	3.2 Global Patient Safety Challenge: <i>Medication Without Harm</i>	3.3 Infection prevention and control & antimicrobial resistance	3.4 Safety of medical devices, medicines, blood and vaccines	3.5 Patient safety in primary care and transitions of care
<b>4</b>		<b>Patient and family engagement</b>	4.1 Co-development of policies and programmes with patients	4.2 Learning from patient experience for safety improvement	4.3 Patient advocates and patient safety champions	4.4 Patient safety incident disclosure to victims	4.5 Information and education to patients and families
<b>5</b>		<b>Health worker education, skills and safety</b>	5.1 Patient safety in professional education and training	5.2 Centres of excellence for patient safety education and training	5.3 Patient safety competencies as regulatory requirements	5.4 Linking patient safety with appraisal system of health workers	5.5 Safe working environment for health workers
<b>6</b>		<b>Information, research and risk management</b>	6.1 Patient safety incident reporting and learning systems	6.2 Patient safety information systems	6.3 Patient safety surveillance systems	6.4 Patient safety research programmes	6.5 Digital technology for patient safety
<b>7</b>		<b>Synergy, partnership and solidarity</b>	7.1 Stakeholders engagement	7.2 Common understanding and shared commitment	7.3 Patient safety networks and collaboration	7.4 Cross geographical and multisectoral initiatives for patient safety	7.5 Alignment with technical programmes and initiatives

# Partners in Actions

**Governments**



**Health Care Facilities  
and Services**



**Stakeholders**



**The WHO Secretariat**



Strategic Objective 1

# Policies to eliminate avoidable harm in health care

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**Make zero avoidable  
harm to patients a state  
of mind and a rule of  
engagement in the  
planning and delivery of  
health care everywhere**

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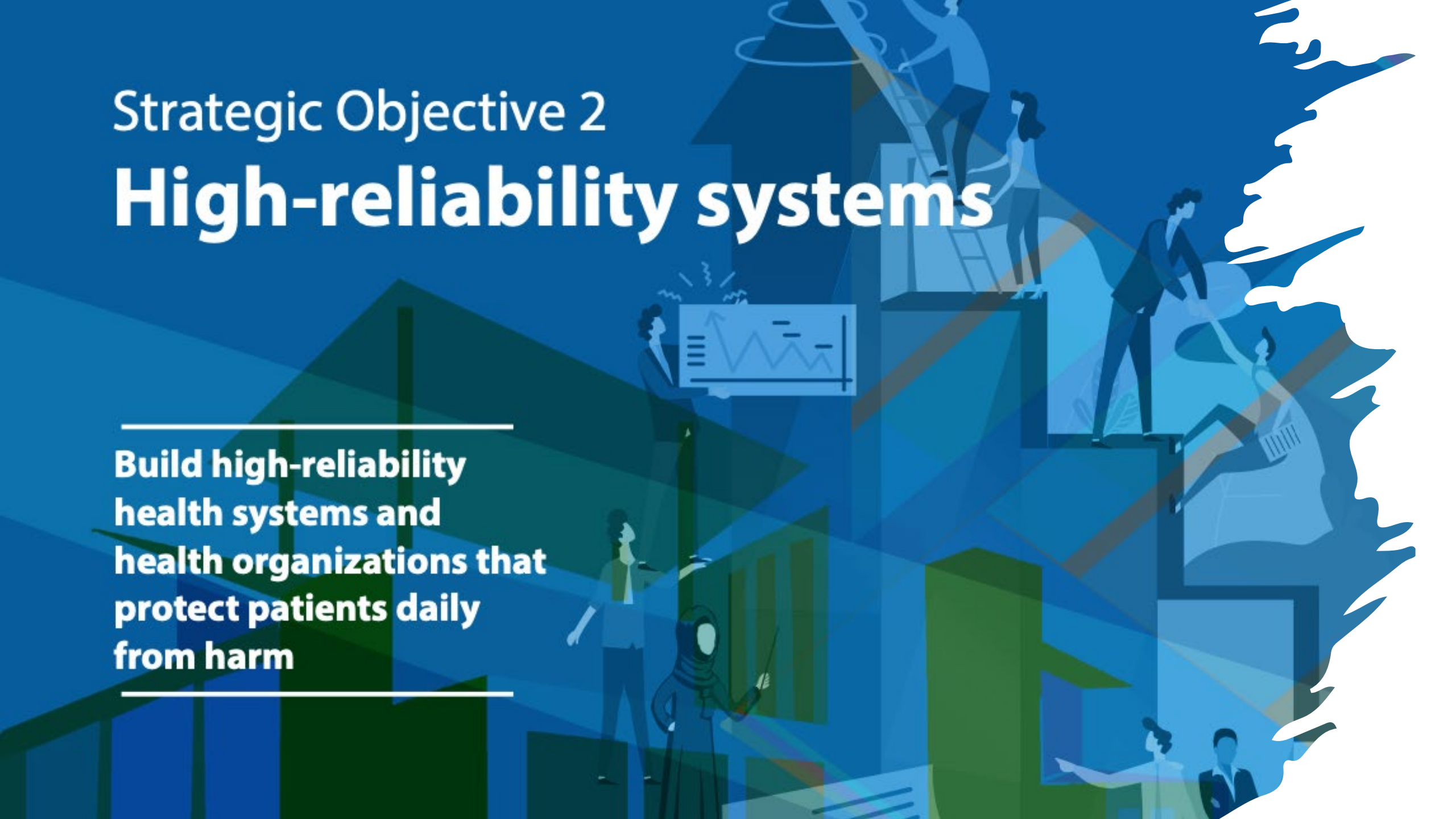
Strategic Objective 2

# High-reliability systems

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**Build high-reliability  
health systems and  
health organizations that  
protect patients daily  
from harm**

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Strategic Objective 3

# Safety of clinical processes

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Assure the safety of every clinical process

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Strategic Objective 4

# Patient and family engagement

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**Engage and empower patients and families to help and support the journey to safer health care**

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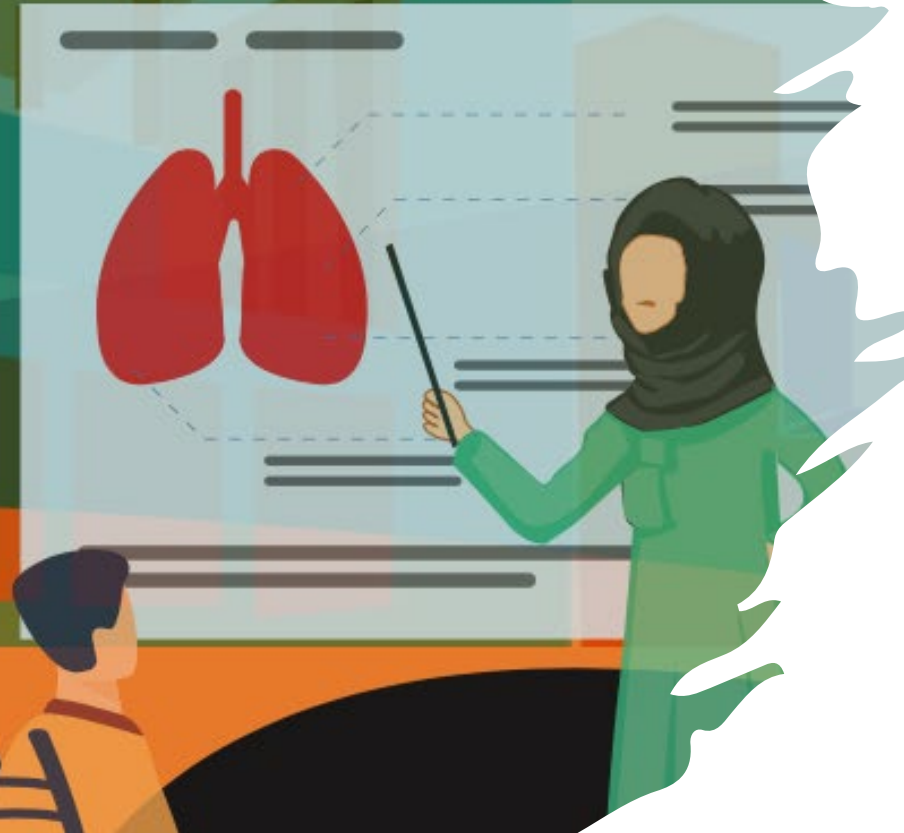
Strategic Objective 5

# Health worker education, skills and safety

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Inspire, educate, skill and  
protect health workers to  
contribute to the design and  
delivery of safe care systems

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## Strategic Objective 6

# Information, research and risk management

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**Ensure a constant flow of information and knowledge to drive the mitigation of risk, a reduction in levels of avoidable harm, and improvements in the safety of care**

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Strategic Objective 7

# Synergy, partnership and solidarity

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**Develop and sustain  
multisectoral and  
multinational synergy,  
partnership and  
solidarity to improve  
patient safety and  
quality of care**

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# Global Patient Safety Targets

Indicators	2023	2025	2027	2030	Source of data
1. Number of countries that have developed a <b>national action plan</b> (or equivalent) for implementing patient safety policy and strategies	30%	50%	80%	90%	Member State survey by WHO
2. Percentage of countries that have implemented a system for <b>reporting of never events</b> (or sentinel events)	30%	50%	80%	90%	Member State survey by WHO or partner institution
3. Percentage of countries that have achieved their national targets on reducing the <b>health care-associated infection</b> rate	20%	40%	60%	80%	National health or patient safety information systems
4. Percentage of countries that have achieved their national targets on reducing <b>medication-related harm</b>	20%	50%	70%	80%	National health or patient safety information systems
5. Percentage of countries with more than 60% of <b>hospitals having a patient representative</b> on the governing board	20%	30%	50%	70%	Survey by partner patient organization designated by WHO

# Global Patient Safety Targets

Indicators	2023	2025	2027	2030	Source of data
6. Percentage of countries that have incorporated a <b>patient safety curriculum</b> in education programmes or courses for health care professionals	30%	50%	70%	80%	Member State survey by WHO or partner institution
7. Percentage of countries that have signed up for implementation of the <b>WHO Health Worker Safety Charter</b>	30%	50%	80%	90%	Member State survey by WHO or partner institution
8. Percentage of countries with 60% or more health care facilities participating in a <b>patient safety incident reporting and learning system</b>	20%	40%	60%	80%	Survey by WHO or partner institution Reports from national patient safety incident reporting and learning system
9. Percentage of countries that publish an <b>annual report on patient safety</b>	20%	40%	60%	70%	Member State survey by WHO
10. Percentage of countries that have established a <b>national patient safety network</b>	30%	50%	60%	80%	Member State survey by WHO or partner institution

# Monitoring and Reporting



## STRATEGIC OBJECTIVE

# 1

### Indicator

Number of countries that have developed a national action plan (or equivalent) for implementing patient safety policy and strategies

### Global targets

Percentage of countries that have developed a national patient safety action plan or equivalent

2021	Establish a baseline
2023	30% of countries
2025	50% of countries
2027	80% of countries
2030	90% of countries

### Source of data

Member State survey by WHO

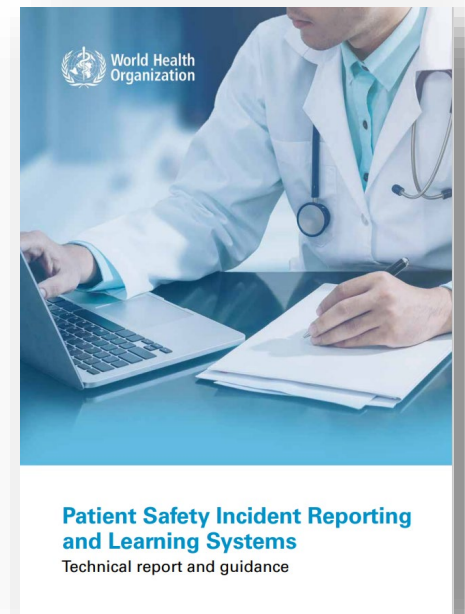
# Implementing **Global Patient Safety Action Plan**

**10 actions every country is urged to take**

# Develop a National Patient Safety Action Plan



# Establish a Patient Safety Incident Reporting and Learning System



# Implement WHO Global Patient Safety Challenge: *Medication Without Harm*

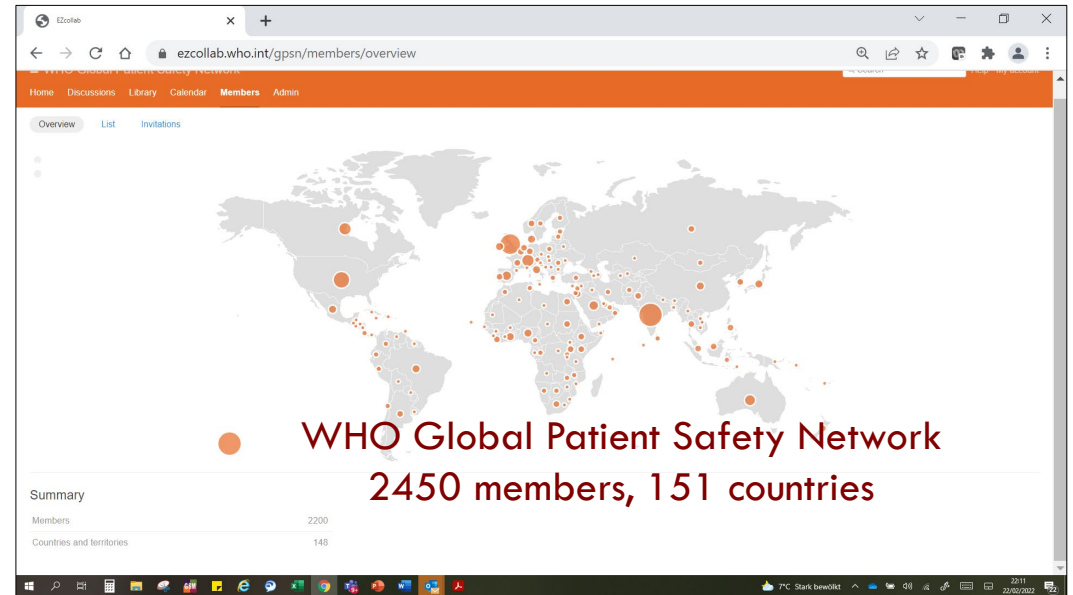




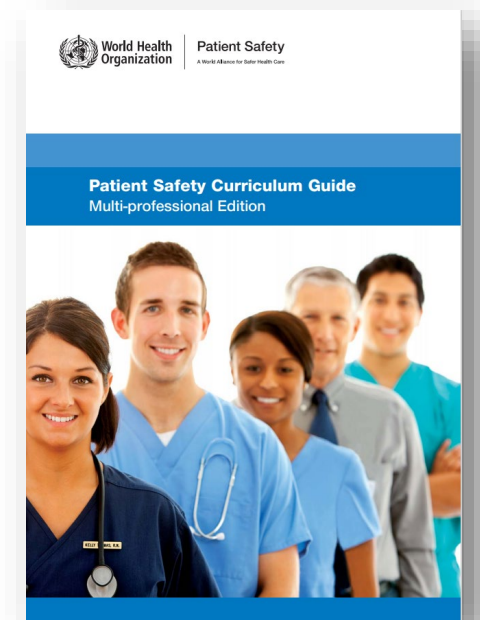
# Celebrate World Patient Safety Day (17 September)



# Operationalize a National Patient Safety Network



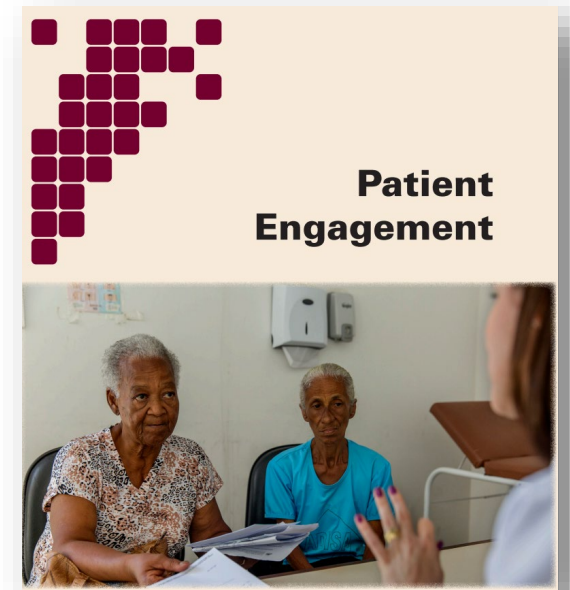
# Incorporate patient safety curriculum in medical and nursing professional education



# Report progress on patient safety through the Member States surveys to WHA



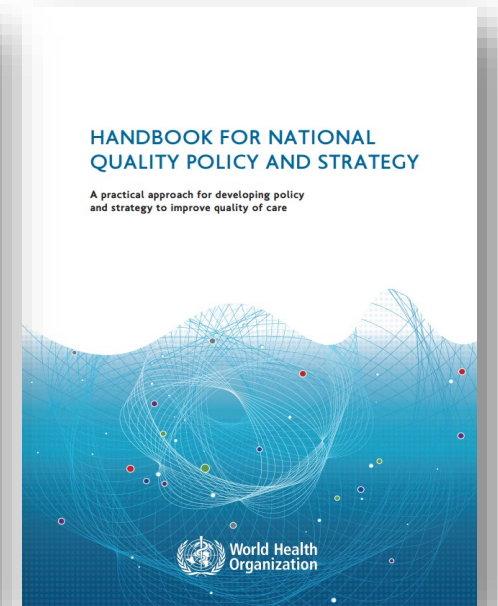
# Institute a policy of having a patient representative in all hospital governing boards



## **Prioritize and provide resources to patient safety programmes**



# Strategize patient safety as a force multiplier for health service improvement programmes



**Thank you**

