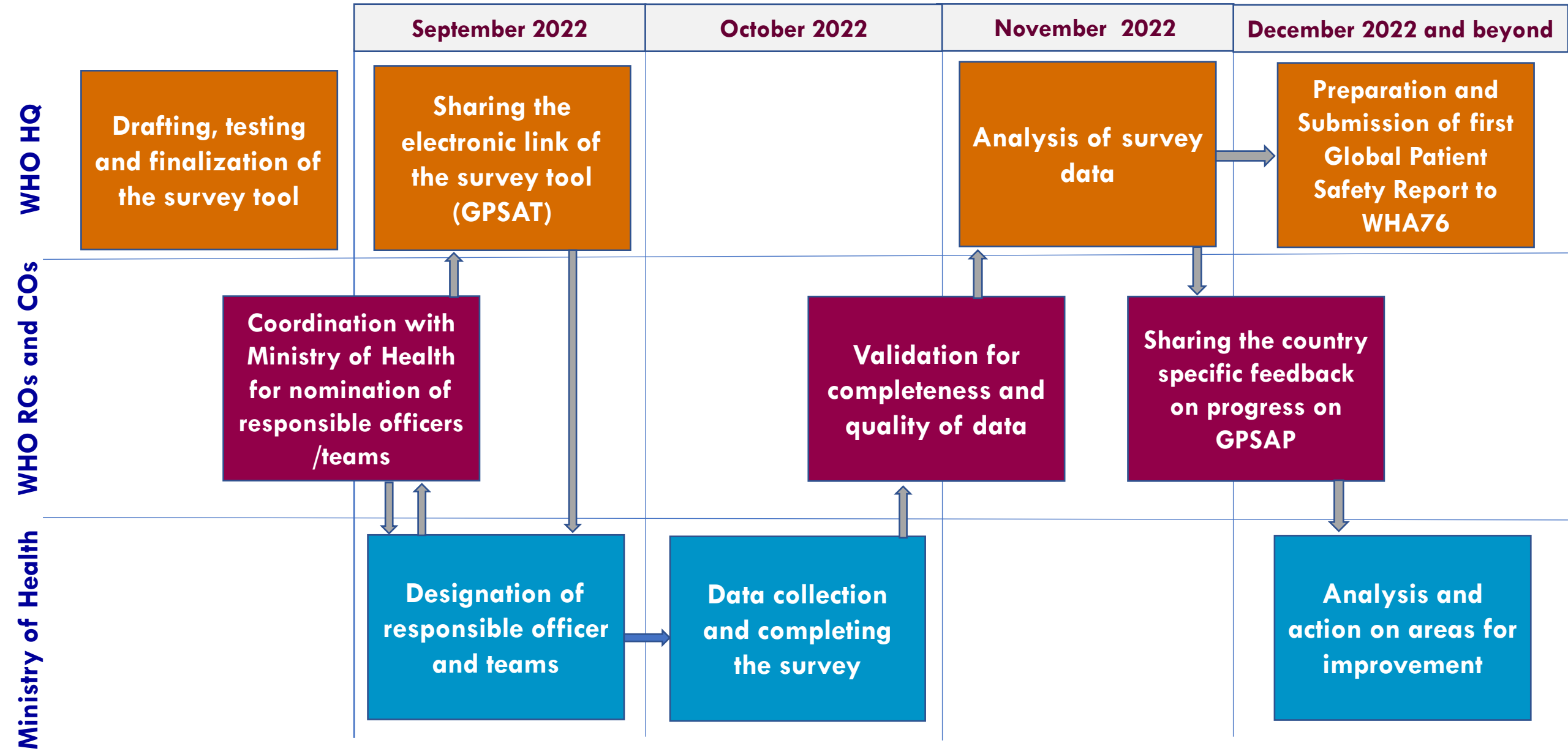




**Modalities, process and  
timelines for Patient Safety  
Member States Survey**

# Overview of the Member States survey process



## Actions at the Ministry of Health level

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Nominate a **responsible officer** for coordinating and responding the survey on behalf of MoH as early as possible

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Constitute a **team** for gathering relevant information from various agencies and institutions

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**Communicate** the **name** and **contact** details of responsible officer to WHO regional office and country office (wherever available)

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Prepare internal timelines for **identifying** source of information, **collecting** data and **responding** to survey

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Set **internal review process** for completeness and data quality

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Identify need for **WHO technical assistance**, as required

# WHO technical assistance

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Coordination at all three levels of WHO

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Orientation and training on survey tool

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Technical assistance and mentoring in completing electronic survey form

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Review of completeness and quality of data

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Feedback on progress on GPSAP

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Support for improvement in identified areas

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Global Patient Safety Portal

## Timelines for responding to the survey

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Activity	Timeline
Sharing name and contact details of nominated responsible officer	Preferred date - <b>30 September 2022</b> Maximum Extension - 15 of October 2022
Submission of survey response	Preferred Date - <b>31 October 2022</b> Maximum Extension – 15 November 2022

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**Focal Points  
for patient  
safety Member  
States survey  
at WHO  
secretariat**

<b>Office</b>	<b>Name of the officer</b>	<b>Contact details</b>
WHO Headquarters	Dr Neelam Dhingra, Unit Head, Patient Safety Flagship	dhingran@who.int
	Dr Nikhil Gupta, Technical Officer, Patient Safety Flagship	ngupta@who.int
East Mediterranean Regional Office (EMRO)	Dr Mondher Letaief Regional Advisor	letaiefm@who.int
South-East Asia regional office (SEARO)	Dr Aparna Singh Shah Regional Advisor	shahap@who.int
West Pacific Regional Office (WPRO)	Ms Nittita Prasopa - Plaizier Technical Officer	prasopaplaiziern@who.int
Regions of the Americas Office (AMRO/PAHO)	Dr Jonás Gonseth García Regional Advisor	gonsethjon@paho.org
African Regional Office (AFRO)	Dr Gertrude Avortri Medical officer	avortrig@who.int
European Regional Office (EURO)	Dr Joao Joaquim Rodrigues Da Silva Breda Senior Advisor	rodriguesdasilvabred@who.int

# First-ever Global Patient Safety Report 2023

## Progress on implementation of Global Patient Safety Action Plan

- Disaggregated region-wise performance
- Status on core indicators
- Progress on seven strategic objectives

## Burden of harm due to unsafe care

- Recent health estimates (deaths / DALYS)
- Recent economic estimates (direct/indirect)

## Country stories/feature stories/case studies

- Country best practice examples
- Feature stories on important safety issues



**Thank you**