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Total debt abolished (Deuda abolida): \$1200 Number of accounts (Número de cuentas): 2 Creditors (Acreedores): General Hospital Account Numbers (Números de cuenta): 1234ABC Dates of service (Fechas de servicio): 02/20/2021 Balance now on accounts (Saldo actual en cuentas): \$0.00 Gift ID (ID del regalo): 1234-567890

Dear Jonathan Doe,

We are sending this letter to share the good news that you no longer owe the above referenced medical debt(s). In cooperation with the City of New Orleans, Undue Medical Debt, a national 501(c)(3) nonprofit, has acquired and canceled this debt. You can learn more about the City of New Orleans' involvement at nola.gov/health-department/health-policy and about Undue Medical Debt at unduemedicaldebt.org.

The cancellation of this medical debt is a no-strings-attached gift and does not result in earned income or taxes to you. You no longer have any obligation to pay this debt to anyone, at any future time. No income taxes are owed because this debt has been canceled by Undue Medical Debt using funds provided by the City of New Orleans, LA.

On the reverse side of this letter, you will find Frequently Asked Questions (FAQ) to give you a more complete understanding of who Undue Medical Debt is and why this service has been provided, but here are the most immediate things that you should understand about this initiative:

- The relief provided is for bill(s) referenced in this letter only. Undue Medical Debt does not currently possess any other medical debt you might owe.
- · Your privacy is protected. Medical records remain with the physician or hospital. Your name is not revealed without your permission.
- It may be possible the debt referenced above is not owed, is disputed, or may have been filed in error by the original medical provider. Rest assured <u>you no longer</u> <u>owe this debt, and you can show this letter as proof if needed.</u>

<u>Sharing your story can make a difference</u>: Your voice is powerful and programs like this rely on inspiration. Your story can help bring more attention to this growing crisis and inspire others to support medical debt relief. If you wish to remain anonymous, identifying information can be kept confidential. Instructions for sharing your story are provided below. Those that respond within 14 days will be randomly entered to win an Amazon gift card valued up to \$100.

You can respond in one of the following ways:

- 1. Type the following into your computer or phone web browser: bit.ly/Undue_New_Orleans
- 2. Send a letter to Undue Medical Debt, 28-07 Jackson Ave, 5th Floor, Long Island City, NY 11101 and let us know if we can share your message and, if so, how to acknowledge you.
- 3. Scan the QR Code with your smartphone camera.

¿Habla español?

Visite nuestro sitio web **bit.ly/Undue_New_Orleans** o escanee el código QR con la camara de su teléfono inteligente para ver una versión de esta carta en español.

We hope you will help us help others by telling your story. We look forward to hearing from you!

Regards,

LaToya Cantrell Mayor of New Orleans, LA

the Second

Allison Sesso Undue Medical Debt President, CEO