Toyota Recalls Certain Model Year 2024 Lexus RX and 2024-2025 Lexus NX Vehicles

June 27, 2024

PLANO, Texas (June 27, 2024) — Toyota is conducting a noncompliance safety recall in North America involving certain model year 2024 Lexus RX and certain model year 2024-2025 Lexus NX vehicles. Approximately, 11,000 vehicles are involved in this recall in the U.S.

The head restraints for the front driver and passenger seats may be removable without pressing the release button. This may result in the vehicle not meeting a federal safety standard, increasing the risk of injury to an occupant in the event of a rear-end crash if a head restraint is removed and not replaced.

Lexus dealers will replace the front driver and passenger seat head restraints at no cost to customers.

Customers will be notified about this issue by late August 2024.

Information about automotive recalls, including but not limited to the list of involved vehicles, is current as of today's filing date and is subject to change thereafter. To see if your vehicle is involved in a safety recall visit Toyota.com/recall or nhtsa.gov/recalls and enter your Vehicle Identification Number (VIN) or license plate information.

For any additional questions, Lexus customer support is available by calling the Lexus Brand Engagement Center (1-800-255-3987).