RoMoNOH Coaching Change Package

Goal	Objectives	Drivers	Action Items
Prevent Disease and Promote Oral Health	**Enhance integration of oral health care into maternal and child health safety net services.**	Data Driven Improvement	Identify CHC primary data contact/s
			Optimize EHR for registry/metrics
			Optimize EHR for caries risk assessment
			Optimize EHR for dental referrals
			Optimize EHR for patient navigation
			Create CHC-specific data cycle guide
			Coaches are data leaders
			Accurate input of data
			Accurate data extraction
			Plotting metric data for continuous quality improvement
			Accurate interpretation of metric data
	Increase knowledge and skills among health care providers for delivering optimal dental services.	Engaged Leadership	Educate staff on "why" of project to build buy-in
			Lead, support, revise vision statement as needed
			Establish team/s to implement work
			Establish the roles & tasks for team members
			Enable the team to make decisions
			Make a way for staff to have time for the project
			Help problem solve or break down a barrier to challenging issues
			Hold teams accountable for creating documented standard work and workflows
			Do or hold teams accountable for updating job descriptions
			Lead in practice of evidence-based dental care
		Engaged Providers & Staff	Each team member completes oral health eLearnings
			Each team member completes Smile for Life specifically as part of the Oral Health eLearnings
			Providers and staff are adequately involved in work teams, decision making, and quality improvement activities.
		Devoted Time	Establish regular core team meetings
			Establish regular practice team meetings
			Support providers' and staffs' project work outside of regular meeting

	Medical Model	Dental Hygiene Model
Increase knowledge and awareness of preventive oral health practices among **parents/caregivers** to increase adoption of these behaviors including use of needed dental services. **Team Based Care: Role Assignment & Adoption**	Identify project champions: one for medical, one for dental	Identify project champions: one for medical (not the dental hygienist) & one for dental
		Identify dental hygienist
	Determine role for processes of identifying potential patients and communicating them to those that need to know	Determine role for process of identifying potential patients (may be hygienist role)
	Determine role responsible for promoting oral health in team huddles	Determine role responsible for promoting oral health in team huddles (likely will be hygienist role)
	Determine role responsible for screening patients if practice determines to do so (Questions are: Do you have a dental home? Do you have any dental pain right now? When was your last dental visit?)	Determine role responsible for screening patients if practice wants to do so with this model (Do you have a dental home? Do you have pain right now? When is the last time you saw a dental provider?)
	Determine role responsible for communicating to medical team that a specific patient who has arrived is identified to receive oral health services during medical visit (example: reminder "tooth" for medical provider or their team)	Determine role responsible for communication to hygienist that patient is ready for oral health visit (in medical room or dental room)
	Establish who will do caries risk assessment	Do caries risk assessment, fluoride varnish, education, and additional services if model allows for it (hygienist role)
	Establish who will do fluoride varnish	Determine role responsible for scheduling future visits for patient with dental hygienist and process for doing so (may be hygienist role)
	Establish who will do education	Determine role responsible for turning over the room between patients
	Determine role responsible for preparing dental materials for medical room services (fluoride, brochures, etc)	Determine role responsible for ordering product for hygiene services (maybe be hygienist role)
	Create standard work process for urgent oral health needs	Create standard work processes for urgent oral health need
	Create process for following up on patients referred for dental services (as one would for a referral to a specialist)	Create process for following up on patients referred for dental services (as one would for a referral to a specialist)
Team Based Care: Workflows	Establish practice workflows	
	Ensure practice workflows are being followed	
	Maintain efficient workflows	