

Survey of Dental Caries Prevention: Non-Clinical Staff

Thank you for taking time to complete this survey. Your confidential answers will be used by the HealthEfficient team to improve the information and care we provide to our patients related to oral/dental health. This survey is voluntary. All information you give us will remain private and anonymous.

1. In which type of program do you work?

- Women, Infants and Children (WIC)
- Early Head Start
- Head Start
- Home Visitor
- Other (please explain) _____

2. How long have you worked for this program?

- Less than a year
- 1-2 years
- 3-5 years
- More than 5 years

3. Would you say that having accurate information about preventing tooth decay is:

Very Important	Somewhat Important	Not Important	Don't know/Not sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Do you think all children develop tooth decay?

Yes	Probably Yes	No	Probably No	Don't Know/Not Sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. How concerned are you about the children in your program getting tooth decay?

Very Concerned	Somewhat Concerned	Not at all Concerned	Don't know/Not Sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. In your opinion, what is the best way to prevent tooth decay? (Choose one answer)

- Going to a dentist
- Brushing teeth
- Cleaning infant's mouth/gums
- Brushing teeth with fluoride toothpaste
- Flossing teeth
- Using fluoridated water (*drinking tap water*)
- Using other fluorides (*fluoride varnish/drops or tablets*)
- Don't know
- Other (please explain) _____

7. In your opinion, how important are baby teeth? Would you say they are:

Very Important	Somewhat Important	Not Important	Don't know/Not sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Have you heard the term "early childhood caries" or baby bottle tooth decay?

- Yes No Don't know/Not sure

9. Have you ever heard of fluoride?

- Yes No Don't know/Not sure

10. What do you think fluoride is used for? (Choose one answer)

- Used to clean teeth
- Used to prevent tooth decay
- Used to purify water
- Used to whiten teeth
- Used to prevent plaque
- Don't know/Not sure
- Other (please explain) _____

11. Sometimes barriers interfere with children getting the dental care they need. Check the THREE that you think are the major barriers.

- Parent didn't think the child's problem was serious enough
- Parent problems getting to the appointment (transportation, childcare, getting off work)
- Cost of dental care (parent has no insurance or could not afford it)
- Dentists aren't available or don't accept Medicaid
- Long wait times to get appointments
- Child is afraid of the dentist
- Parent is afraid of the dentist
- Parent didn't feel welcomed in the dental office
- Other (please explain) _____

12. Do you help parents sign up for Medicaid if needed?

- Yes No Don't know/Not sure

13. If yes, how are parents helped?

(Choose all that apply)

- Provide a phone number for Medicaid office
- Help them fill out the application
- Provide transportation to the Medicaid appointment
- Other (please explain) _____

14. What other ways do you or your staff members help parents access medical or dental care for their children? (Choose all that apply)

- Provide names and phone numbers for health providers
- Make appointments
- Provide transportation/childcare
- Explain to the parent what to expect
- Help parent advocate for child's health needs
- Other (please explain) _____

15. When a pregnant woman explains she has not had a prenatal medical or dental visit, we: (Select all that apply).

- Explain to her that prenatal visits are important for her health and her baby's health
- Refer her to an OB for an appointment
- Follow-up with her to find out if she had an appointment with an OB
- Help her make an appointment with an OB
- Refer her to a dentist for an appointment
- Follow-up with her to find out if she had an appointment with a dentist
- Help her make an appointment with a dentist
- Other, please explain _____

16. What does your program do to educate parents about oral health? (Choose all that apply)

- Teach how to clean infant mouth/gums
- Teach parent how to lift the lip
- Provide toothbrushes and fluoride toothpaste to families
- Teach tooth brushing with fluoride toothpaste
- Practice tooth brushing with fluoride toothpaste
- Teach the importance of drinking fluoridated tap water
- Teach in-between meal snacks that are "tooth healthy"
- Teach parents about the importance of oral health to general health
- Teach mom how to care for her own mouth
- Other (please explain) _____

17. Is it your program policy to set oral health self-management goals with families of young patients?

- Yes
- No

18. What is your most important source of oral health information? (Choose one answer)

- In-service training
- Medical provider
- Dental provider
- Health Department
- Internet/Social media
- Library
- Family/Friends
- TV/Radio
- Other (please explain) _____

19. Have you had training on cavity prevention?

- Yes
- No

20. If yes, when?

- Within the past year
- 2-4 years ago
- 5 or more years ago

21. Have you had a course or training in communication skills?

- Yes
- No

22. What is the highest grade you completed in school?

- High School or Less
- Some College
- Graduated College
- Graduate School

23. Are you Hispanic/Latino?

- Yes
- No

24. What is your race? (Choose all that apply)

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian/Other Pacific Islander
- White
- Race/ethnicity unknown

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Survey of Dental Caries Prevention: Non-Clinical Staff Scoring Rubric

This document describes how to score the Non-clinical Staff Survey.

- The survey has 24 questions.
- The demographic and informational questions are not scored.
 - Demographic and informational questions: 1, 2, 11-14, 20-24
- The scoring for each question is explained below the question.
- The correct answer for each question is high-lighted in yellow.

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1. Which of the following best describes your role?

- Community Health Educator?
- Community Health Worker
- Health Navigator
- Home Visitor
- Promotora
- Women, Infants and Children (WIC) staff
- Other (please explain) _____

NOT Scored (informational)

2. How long have you worked for this program?

- Less than a year
- 1-2 years
- 3-5 years
- More than 5 years

NOT Scored (informational)

3. Would you say that having accurate information about preventing tooth decay is:

Very Important	Somewhat Important	Not Important	Don't know/Not sure
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SCORE: Very Important = 1; all other items = 0

4. Do you think all children develop tooth decay?

Yes	Probably Yes	No	Probably No	Don't Know/Not Sure
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SCORE: No = 1; all other items = 0

5. How concerned are you about the children in your program getting tooth decay?

Very Concerned	Somewhat Concerned	Not at all Concerned	Don't know/Not Sure
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SCORE: Very Concerned = 1; all other items = 0

6. In your opinion, what is the best way to prevent tooth decay? (Choose one answer)

- Going to a dentist
- Brushing teeth
- Cleaning infant's mouth/gums
- Brushing teeth with fluoride toothpaste
- Flossing teeth
- Using fluoridated water (*drinking tap water*)
- Using other fluorides (*fluoride varnish/drops or tablets*)
- Don't know
- Other (please explain) _____

SCORE: Using fluoridated water = 1; all other items = 0

7. In your opinion, how important are baby teeth? Would you say they are:

Very Important	Somewhat Important	Not Important	Don't know/Not sure
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SCORE: Very Important = 1; all other items = 0

8. Have you heard the term "early childhood caries" or baby bottle tooth decay?

- Yes
- No
- Don't know/Not sure

SCORE: Yes = 1; No = 0; Don't know/Not sure = 0

9. Have you ever heard of fluoride?

- Yes
- No
- Don't know/Not sure

SCORE: Yes = 1; No = 0; Don't know/Not sure = 0

10. What do you think fluoride is used for? (Choose one answer)

- Used to clean teeth
- Used to prevent tooth decay
- Used to purify water
- Used to whiten teeth
- Used to prevent plaque
- Don't know/Not sure
- Other (please explain) _____

SCORE: Used to prevent tooth decay = 1; all other items = 0

11. Sometimes barriers interfere with children getting the dental care they need. Check the THREE that you think are the major barriers.

- Parent didn't think the child's problem was serious enough
- Parent problems getting to the appointment (transportation, childcare, getting off work)
- Cost of dental care (parent has no insurance or could not afford it)
- Dentists aren't available or don't accept Medicaid
- Long wait times to get appointments
- Child is afraid of the dentist
- Parent is afraid of the dentist
- Parent didn't feel welcomed in the dental office
- Other (please explain) _____

NOT Scored (informational)

12. Do you help parents sign up for Medicaid if needed? (If no, skip to question 14)

- Yes No Don't know/Not sure

NOT Scored (informational)

13. If yes, how are parents helped? (Choose all that apply)

- Provide a phone number for Medicaid office
- Help them fill out the application
- Provide transportation to the Medicaid appointment
- Other (please explain) _____

NOT Scored (informational)

14. What other ways do you or your staff members help parents access medical or dental care for their children? (Choose all that apply)

- Provide names and phone numbers for health providers
- Make appointments
- Provide transportation/childcare
- Explain to the parent what to expect
- Help parent advocate for child's health needs
- Other (please explain) _____

NOT Scored (informational)

15. When a pregnant woman explains she has not had a prenatal medical or dental visit, we: (Select all that apply).

- Explain to her that prenatal visits are important for her health and her baby's health
- Refer her to an OB for an appointment
- Follow-up with her to find out if she had an appointment with an OB
- Help her make an appointment with an OB
- Refer her to a dentist for an appointment
- Follow-up with her to find out if she had an appointment with a dentist
- Help her make an appointment with a dentist
- Other, please explain _____

SCORE: Each item selected is scored 1 point. 'Other' = 0. Scores can range from 0-7.

16. What does your program do to educate parents about oral health? (Choose all that apply)

- Teach how to clean infant mouth/gums
- Teach parent how to lift the lip
- Provide toothbrushes and fluoride toothpaste to families
- Teach tooth brushing with fluoride toothpaste
- Practice tooth brushing with fluoride toothpaste
- Teach the importance of drinking fluoridated tap water
- Teach in-between meal snacks that are "tooth healthy"
- Teach parents about the importance of oral health to general health
- Teach mom how to care for her own mouth
- Other (please explain) _____

SCORE: Each item selected is scored 1 point. 'Other' = 0. Scores can range from 0-9.

17. Is it your program policy to set oral health self-management goals with families of young patients?

- Yes No

SCORE: Yes = 1; No = 0

18. What is your most important source of oral health information? (Choose one answer)

- In-service training
- Medical provider
- Dental provider
- Health Department
- Internet/Social media
- Library
- Family/Friends
- TV/Radio
- Other (please explain) _____

SCORED: Any of the first four items =1; all other items = 0

19. Have you had training on cavity prevention?

- Yes
- No

SCORE: Yes = 1; No =0

20. If yes, when?

- Within the past year
- 2-4 years ago
- 5 or more years ago

NOT Scored (informational)

These demographic questions are not scored.

21. Have you had a course or training in communication skills?

- Yes
- No

SCORE: Yes = 1; No =0

22. What is the highest grade you completed in school?

- High School or Less
- Some College
- Graduated College
- Graduate School

23. Are you Hispanic/Latino?

- Yes
- No

24. What is your race? (Choose all that apply)

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian/Other Pacific Islander
- White
- Race/ethnicity unknown

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