3 Tips to help someone renew Medicaid or CHIP coverage

States check every year to find out if people with Medicaid or CHIP still qualify for coverage. Here are 3 things you can do to help someone with Medicaid or CHIP renew their coverage or find other health insurance if they're no longer eligible for Medicaid or CHIP:

1. **Encourage them to update their contact information so they don't miss important information or deadlines.**

   They should contact their state or health plan to update their contact information (like address, phone number, and email address).

   They can visit **Medicaid.gov/about-us/beneficiary-resources/index.html#statemenu** to get the phone number and website for their state's Medicaid agency.

2. **Ask if they got a letter about their coverage status from their state or health plan.**

   If not, have them contact their state or plan to find out if a letter is coming.

   If they did get a letter, tell them to check it carefully for:

   - Information about their Medicaid or CHIP coverage status.
   - A renewal form they might need to fill out and send back to renew their coverage. If they get a renewal form, it's important they send it back by the deadline in the letter to avoid gaps in their coverage.

   Note: If the person lost coverage because they didn't return their renewal form, they may still be within the 90-day reconsideration period to restore their coverage. Tell them to send back the renewal form or other information the state needs right away.

3. **Tell them about their other health coverage options if they no longer qualify for Medicaid or CHIP.**

   People who lose Medicaid or CHIP coverage may be able to get health coverage through the Health Insurance Marketplace®.

   - Most people can find a plan for $10 or less per month with financial help.
   - All plans cover things like prescription drugs, doctor visits, emergency care, mental health, and more.

If someone loses Medicaid or CHIP coverage, they have a limited time to apply and enroll in a Marketplace health plan. Tell them to:

- Visit **HealthCare.gov/medicaid-chip/transfer-to-marketplace,** or call the Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325) to get more details about Marketplace coverage.

- Visit **LocalHelp.HealthCare.gov** to get help from someone in their area. This service is free and can help the person better understand their health care options.